

## Computer Requirements

### For Speedy Dialer Products:

**Desktop or Laptop computer with the following:**

**Operating System:** Windows XP Home or Pro or Vista Home Premium, Business, or Ultimate

**Minimum System Requirements:** 1 GHZ processor, 256 Megs of RAM, 10 MB of available hard drive space, Super VGA Monitor, Keyboard, Mouse, Sound Card, and available Serial or USB port

**Recommended:** High speed internet connection, Surge Protector & Battery Backup to protect your hardware, software, and data.

### For Xtreme Auto Dialer:

**Computer (no laptops) with the following:**

**Operating System:** Windows XP Home or Pro (Vista Business or Vista Ultimate may also be used with PIKA voice boards, but not with Dialogic voice boards.)

**Minimum System Requirements:** 1 GHZ processor, 1 GB of RAM, 40 MB of available hard drive space, Super VGA Monitor, Keyboard, Mouse, and Sound Card. Note: You may need higher speed and more RAM if you have large telephone lists or if you will use Text-to-Speech. PCI or ISA Slot for Voice Board: New PIKA or Dialogic boards fit in either 5 or 3.3 volt PCI slots. The boards are 4.5" high and either 7" or 13" long, depending on the model. Used Dialogic boards use either ISA or PCI slots, depending on the model. More than 1 slot may be needed.

**Note:** Certain Dialogic boards and PIKA Inline boards do not support call transfers. (Contact sales for more information.)

**Recommended:** High Speed Internet connection, Surge Protector & Battery Backup to protect your hardware, software, and data.

### For Telephone Notification System:

**Computer (no laptops) with the following:**

**Operating System:** Windows XP Home or Pro (Vista Business or Vista Ultimate may also be used with PIKA voice boards, but not with Dialogic voice boards.)

**Minimum System Requirements:** 1 GHZ processor, 512 MB of RAM, 40 MB of available hard drive space, Super VGA Monitor, Keyboard, Mouse, and Sound Card. Note: You may need higher speed and more RAM if you have large telephone lists. PCI or ISA Slot for Voice Board: New PIKA or Dialogic boards fit in either 5 or 3.3 volt PCI slots. The boards are 4.5" high and either 7" or 13" long, depending on the model. Used Dialogic boards use either ISA or PCI slots, depending on the model. More than 1 slot may be needed.

**Recommended:** High Speed Internet connection, Surge Protector & Battery Backup to protect your hardware, software, and data.

### For Predictive Dialer:

Dialer PC (It should be dedicated to the Predictive Dialer): At least 2 GHZ processor, 512 MB of RAM (or 1 Gig if 8 or more agents), 20 gigabytes of AVAILABLE hard drive space, CD ROM Drive, Super VGA Monitor, Keyboard, Mouse, and Surge Protector and/or Battery Backup for the electrical and telephone lines. The computer's case and motherboard should have PCI slot(s) and enough room for the PIKA voice board(s) described on the order form. Note: If you will be importing large lists of telephone numbers, you may need a faster processor, more megabytes of RAM, and more hard drive space. The Type 1 Single Agent works with either Windows XP Pro or Home or Vista Business, while Type 2 Multiple Agents needs Windows XP Pro. Important: The PIKA voice boards used with Type 2 are full length (13") so make sure the computer case is large enough to fit the boards.

Uninterruptible Power Supply: We strongly recommend that you use a Battery Backup-Surge Protector to protect your hardware and valuable data in case of power surges or power outages.

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\* If purchasing Type 1 Single Agent system, the Agent may also use the Dialer PC as an Agent Station or use a separate Agent Work Station as described below.

\* If purchasing Type 2 Multiple Agents system, each Agent will need the Agent Work Station as described below.

Agent Work Stations (desktops or laptops): At least 1 GHZ processor, 512 MB of RAM, 10 megabytes of AVAILABLE hard drive space, Super VGA Monitor, Keyboard, Mouse, and Surge Protector and/or Battery Backup for the electrical lines. Works with Windows 2000, XP Home or Pro (Pro preferred), or Vista. Inexpensive work stations can be purchased from various manufacturers.