

What To Do

To Install and Operate the Telephone Notification System

This is an overview of what to do when you receive this product.

Customer # TN000000

What We Supply

- 1) **Telephone Notification System Software** on CD
- 2) **Software Key** (dongle)
- 3) **PIKA or Dialogic Voice Board**
- 4) **Microphone** (for recording messages)
- 5) **User Guide**
- 6) **Computer** (if you did not order our computer, see requirements below)

What You Need

- 1) **Telephone lines**, including any of the types below:
Standard Analog or **Digital T1-PRI** (not AMI). Contact Tech Support for T1 requirements.
Important Note: **VoIP is not recommended** (unless of highest quality) because of its difficulty with answering machine and live answer detection.
- 2) **Computer** with the following (if you did not order our computer):
Operating System: **Windows XP Pro**. Note: Vista Business or Vista Ultimate may also be used with PIKA voice boards, but not with Dialogic voice boards.)
Minimum System Requirements: 1.5 GHZ processor, 1 GB of RAM, 40 MB of available hard drive space, Super VGA Monitor, Keyboard, Mouse, and Sound Card. Note: You may need higher speed and more RAM if you have large telephone lists and/or many telephone lines.
PCI or ISA Slot for Voice Board: New PIKA or Dialogic boards fit in either 5 or 3.3 volt PCI slots. The boards are 4.5" high and either 7" or 13" long, depending on the model. Used Dialogic boards use either ISA or PCI slots, depending on the model. More than 1 slot may be needed. Note: Certain Dialogic boards do not support call transfers. (Contact sales if you need more information.)
Surge Protector & Battery Backup: To protect your hardware, software, and data.
Dedicated Use: While dialing, your computer should only be used for the Telephone Notification System.
Recommended: High Speed Internet connection, and to not interfere with performance of the dialer, we recommend that the following are turned off: screen savers, power management, automatic Windows updates, security firewalls, and anti-virus software.

Step-by-Step

Follow **step-by-step instructions** in the **User Guide**. Below is a summary:

- 1) **Installation:** (Skip to Operation if installation has already been done; do **not** re-install.)
 - a) Put the Voice Board in your computer (see your model on the back of this page).
 - b) Install the Software and then the Software Key.
 - c) Register online at <http://www.tellacom.net> (to be eligible for technical support and to validate your warranty).
- 2) **Operation:** Follow **step-by-step instructions** in the **Operation** section of the **User Guide**.

How To Get Help

After registering at <http://www.tellacom.net>, users can create online **Job Tickets** to receive a telephone call from a Technician for help with installation, training, and technical issues. See the **How To Get Help** plastic business card included with your package. **Updates** to the **Software** and **User Guide** are available at any time by internet.

Your brand and model of voice board is highlighted below:

PIKA Voice Boards

(require Windows XP Home or Pro or Vista Business or Business Ultimate)

Model	# of Lines	Slot Type	Size	Phone Type
Inline MM 4L (cannot transfer calls) 1InLine = 4 lines	4	PCI	4" x 7"	Analog
Daytona MM 4LC 4port = 4 lines	4	PCI	4" x 7"	Analog
Daytona MM 8LC 8port = 8 lines	8	PCI	4.5" x 13"	Analog
Daytona MM 12LC 12port = 12 lines	12	PCI	4.5" x 13"	Analog
Daytona MM 16LC 16port = 16 lines	16	PCI	4.5" x 13"	Analog
Daytona MM 24LC 24port = 24 analog lines	24	PCI	4.5" x 13"	Analog
PrimeNet MM P1020T Pro23linePRI = 1 T1 line	23	PCI	4.5" x 13"	T1 Digital
Daytona MM 24LC Daytona MM 24LC 48port = 48 analog lines	48	PCI 2 slots needed	4.5" x 13" 4.5" x 13"	Analog
PrimeNet MM P2020T Pro46linePRI = 2 T1 lines	46	PCI	4.5" x 13"	T1 Digital
PrimeNet MM P4040T Pro92linePRI = 4 T1 lines	92	PCI	4.5" x 13"	T1 Digital
PrimeNet MM P4040T PrimeNet MM P2020T Pro138Line PRI = 6 T1 lines	138	PCI 2 slots needed	4.5" x 13" 4.5" x 13"	T1 Digital

Dialogic Voice Boards

(require Windows XP Home or Pro)

Model	# of Lines	Slot Type	Size	Phone Type
D/21D (cannot transfer calls)	2	ISA	4" x 13"	Analog
ProLine/2V (cannot transfer calls)	2	ISA	4" x 8"	Analog
D/41D (cannot transfer calls)	4	ISA	4" x 13"	Analog
Dialog/4 (cannot transfer calls)	4	ISA	4.5" x 7"	Analog
D/41H (cannot transfer calls)	4	ISA	4.5" x 7"	Analog
D/4PCI (cannot transfer calls)	4	PCI	4" x 7"	Analog
D/4PCI-U (cannot transfer calls)	4	PCI	4" x 7"	Analog
D/4PCI-UF (cannot transfer calls)	4	PCI	4" x 7"	Analog
D/41E-SC (cannot transfer calls)	4	ISA	4" x 13"	Analog
D/41E-PCI	4	PCI	4" x 13"	Analog
D/41JCT-LS	4	PCI	4" x 13"	Analog
D/120JCT-LS	12	PCI	4" x 13"	Analog
D/120JCT-LSU	12	PCI	4" x 13"	Analog
D/160SC-LS	16	ISA	4.5" x 13"	Analog
D/240SC-T1 Rev 3	24	ISA	4.5" x 13"	T1 Digital
D/240PCI-T1	24	PCI	4" x 13"	T1 Digital
D/240JCT-T1 R2U	24	PCI	4" x 13"	T1 Digital
D/480SC-2T1	48	ISA	4" x 13"	T1 Digital
D/480JCT-2T1 R2U	48	PCI	4 x 13"	T1 Digital